

keyfacts

Nevett & Taylor Ltd - Computer Cover

This leaflet provides a summary of the significant features, benefits and limitations of the cover arranged by Nevett & Taylor Ltd and provided by Zurich Insurance Company. For full details of the cover including complete terms, conditions and exclusions please refer to the policy document.

Significant features and benefits

- All Risks cover for all types of computer equipment (including laptops)
- No requirement for an intruder alarm
- Extends to include computer equipment whilst in transit and whilst at any other situation in the world, subject to a limit of £10,000 any one occurrence
- Nil policy Excess

Significant and unusual exclusions or limitations

- Theft from premises unless entry or exit was gained by forcible or violent means
- Normal wear and tear
- Loss of or damage to equipment in vehicles unless kept in a suitable container
- Theft of equipment in vehicles unless all doors are locked and windows fully closed and fastened, property is concealed from view and vehicle is garaged if left overnight
- Losses due to theft or attempted theft unless there is use of actual or threatened violence against the Insured
- Breakdown
- Damage by terrorism

Cancellation period

LEA's contact Nevett & Taylor Ltd on 01663 747 000 for cancellation scales

Claims

To notify a claim please call 01663 747 000

Complaints procedure

We want to provide a first class service. If you have any cause for complaint you should, in the first instance, contact either Nevett & Taylor Ltd or the Commercial Engineering Team, Zurich Insurance Co Ltd, 126 Hagley Road, Edgbaston, Birmingham B16 9PF. Please quote the details of your policy (surname and initials, policy number etc)

If the matter is not resolved to your satisfaction, please write to the Manager of the Zurich branch concerned. If you are still not satisfied with the action taken, you can lodge your complaint with the Chief Executive. Simply call **01242 263 875** or send an email to **chiefexecutive@uk.zurich.com**

You may also have a right of referral to the Financial Ombudsman Service who can be contacted on **0845 080 1800** or emailed at complaint.info@financial-ombudsman.org.uk

Law applicable to the contract

UK law allows both you and us to choose the law applicable to the contract. The contract will be subject to the relevant law of the United Kingdom, the Isle of Man or the Channel Islands relating to your address as will be shown in the schedule. If there is any dispute as to which law applies it shall be English law.

The parties agree to submit to the exclusive jurisdiction of the English courts.

How we will use your data

Zurich Insurance Company holds data in accordance with the Data Protection Act 1998. It may be necessary for us to pass data to other organisations that supply products and services associated with this contract of insurance. In order to verify information, or to prevent and detect fraud, we may share information you give us with other organisations and public bodies, including the Police, accessing and updating various databases. If you give us false or inaccurate information and we suspect fraud, we will record this and the information will be available to other organisations that have access to the database(s). we can supply details of the databases we access or contribute to, on request.